

# Best/Better/Good or Work in Progress Practices

July 16, 2020





CCREDITED MEMBER International Centre of Excellence in Tourism and Hospitality Education (THE-ICE)













#### **PROTECT, EDUCATE, PREPARE, SUSTAIN.....**















## PQA Assessor

- Preparatory Course
- Yearly calibration assessor's course
- When given an assignment
  - Team diverse background, 4 to 7 members
  - Study the 50 page document
  - Industry briefing to understand better the applicant
  - Independent Review, Consensus Review, Preliminary Visit Report, Visit, Post Visit, Judges' Presentation















### Lyceum of the Philippines University Profile

A Hero's Legacy















### His aim: Establishing Lyceum



President Jose P. Laurel (March 9, 1891 to Nov 6, 1959) Only school founded by a former President of the Philippines Occupied all branches of government

Founded Lyceum of the Philippines in 1952

Philosophy Veritas et Fortitudo, Pro Deo et Patria

Truth and Courage, for God and country

















#### His focus: Expanding LPU's reach



**Senator Sotero H. Laurel** (Sept 27, 1918- Sept 16, 2009)





Their Goal: Pursuing Quality Assurance



Atty. Roberto P. Laurel President Manila, Makati & Cavite







Dr. Peter P. Laurel President Batangas, Laguna & Davao











1952

1966

2000

2008

.....2019







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63













# Vision

An internationally accredited university dedicated to innovation and excellence in the service of God and country



Reviewed in the Aug 2019 MRPW Approved by Board of Trustees December 2015















## Mission

The Lyceum of the Philippines University, espousing the ideals of Jose P. Laurel is committed to the following mission:

- 1. Advance and preserve knowledge by undertaking research and disseminating and utilizing the results.- *RESEARCH*
- 2. Provide equitable access to learning through relevant, innovative, industrybased and environment-conscious programs and services in the context of nationalism and internationalism.-*INSTRUCTION AND QUALITY SERVICES*
- 3. Provide necessary knowledge and skills to meet entrepreneurial development and the managerial requirements of the industry.-*INSTRUCTION*





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## Mission

The Lyceum of the Philippines University, espousing the ideals of Jose P. Laurel is committed to the following mission: *cont'd* 

- 4. Establish local and international linkages that will be the source of learning and growth of the members of academic *INSTITUTIONAL DEVELOPMENT AND INTERNATIONALIZATION*
- 5. Support a sustainable community extension program and be a catalyst for social transformation and custodian of Filipino culture and heritage. *COMMUNITY EXTENSION*
- 6. Build a community of God-centered, nationalistic, environment conscious, and globally competitive professionals with wholesome values and attitudes.-*PROFESSIONALISM AND VALUES*















**Core Values** Love of God **P**rofessional Integrity Unity **N**ationalism **J** ustice **P**erseverance Leadership







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# Road Map author





### Dr. Conrado E. Iňigo, Jr.

Vice President for Academic Affairs Integrated Management Representative

Juran Medal Awardee 2014

by the Philippine Society for Quality

bestowed to outstanding individuals who are catalysts or champions of process improvement through quality management

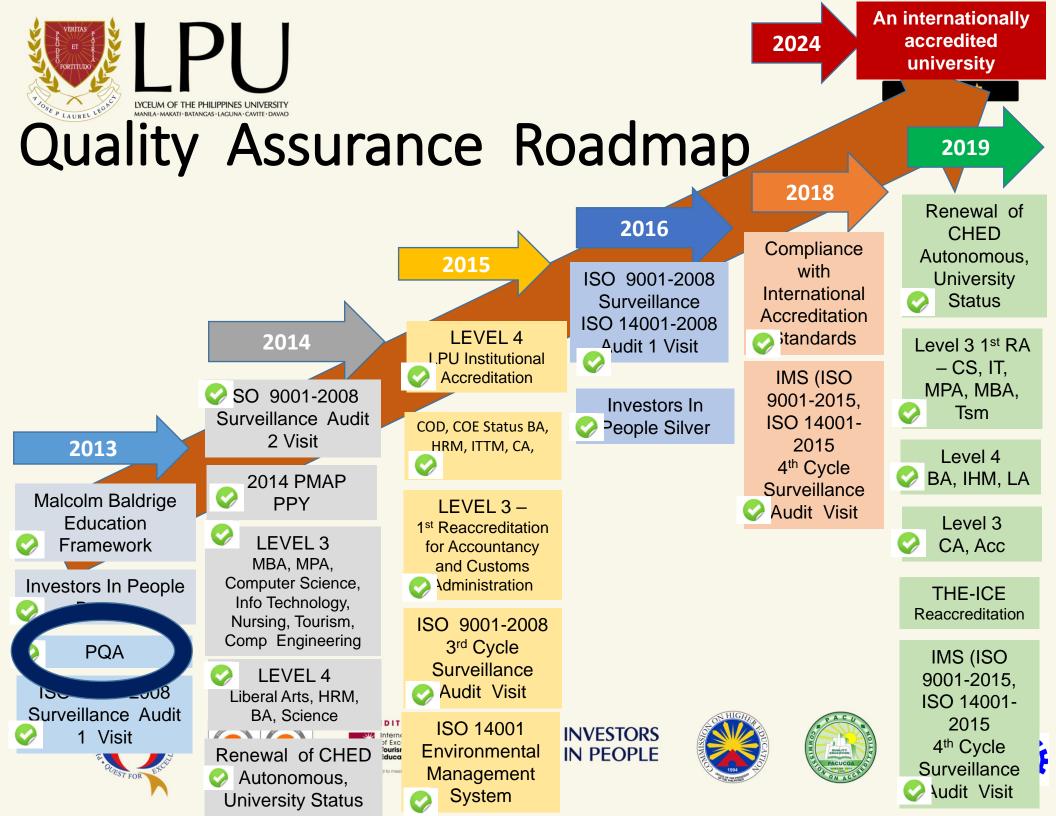
















# Institutional Accomplishments







ant THE-ICE Standards of Excelle









- Granted Autonomous Status by Commission on Higher Education (CHED)
  - October 24, 2019, 75 out of 1,963 or 3.82%
- Granted Institutional Quality
   Assurance through Monitoring and
   Evaluation Category A Teaching
   (IQuAME A-t) Status by CHED, Aug
   2006





















First HEI to be awarded IIP
 Bronze in 2013, in the
 Philippines



6<sup>th</sup> Generation - 1<sup>st</sup> HEI to be Awarded in this Level,









#### LYCEUM OF THE PHILIPPINES UNIVERSITY (LPU MANILA) PHILIPPINES' FIRST EDUCATIONAL INSTITUTION ACCREDITED INVESTORS IN PEOPLE (Bronze Award)

Lyceum of the Philippines University, an autonomous and internationally certified premiere academic institution, continues its pursuit of quality, efficient and effective service to its stakeholders.

During the People Management Association of the Philippines' (PMAP) General Membership Assembly held recently at the Hotel Inter-Continental, Makati City, the Investors in People Bronze Award Accreditation was awarded to LPU Manila, adding another laurel to the institution's Quality Assurance achievements.

The assessment validated LPU's 70 best practices out of the 196 good people management standards of Investors in People, qualifying for the IIP Bronze Award. Strengths and opportunities for improvement in people management are integrated in the tri-focal functions of LPU on instruction, research and community extension.

The IIP certification is another achievement of LPU as it strives to become a leading university in the Asia-Pacific region. Investors In People Philippines is its partner to continuously develop a competent, engaged and excellent workforce to serve all its stakeholders.



L-R., LPU HR Director Myrna Reyes, IIP Phils. CEO Gerry Plana, LPU VP-Finance Sarah Lopez, IIP Phils. Chairman Janet Webster-Watson, LPU VP-Academic Affairs Dr. Conrado Iñigo Jr., LPU President Roberto Laurel, PMAP President Grace Sorongon, PMAP VP Robert Policarpio, IIP Philis. Corp. Sec. Chit Ventura, LPU Director Sandra Recto, LPU Exec. Director Ma. Christina Aquino, LPU HR Officer Hermielet Hernando, LPU L&D Officer Grace Neturada















## PMAP 2014 People Program of the Year











### Investors in People Awards 2018 Excellence in Corporate Social Responsibility Leader of the Year

















### International Management System

- Quality Management System ISO 9001:2015
  - Covers academic and administrative services
  - Manila, Makati & Cavite campuses
  - Since 2009
- Environmental Management System ISO 14001:2015
  - Manila, Makati & Cavite campuses
  - 1<sup>st</sup> HEI to be certified in this standard
  - Since 2015

























Microsoft Schools are focused on leading and learning

- how to transform education and integrate technology into their classrooms
- explore Microsoft solutions, programs or devices

LPU is one of five (5) schools in the Philippines















LYCEUM OF THE PHILLI MANILA- MARATI- BATANIGAS-





#### THE PHILIPPINES' FIRST PRIVATE NON-SECTARIAN QS STARS<sup>TM</sup> RATED UNIVERSITY

Lyceum of the Philippines University, with campuses in Manila, Makati, Batangas, Laguna and Cavite, was rated as a nationally recognized university that has begun to attract international recognition, maintaining a reputable level of research and forming a roster of graduates attractive to employers.

- Recipient of the PHILIPPINE QUALITY AWARD
- Certified ISO 9001 and ISO 14001
- Granted Full International Accreditation for Hotel & Restaurant Management and Tourism by International Centre of Excellence in Tourism and Hospitality Education
- Granted Autonomous Status
- Granted Centers of Excellence for Hotel and Restaurant Management, Tourism, Customs Administration, Business Administration, and Medical Technology
- · Granted Center of Development for Computer Science
- Granted Institutional Accredited Status
- Certified by Investors-in-People International Award













Recognition for Commitment to Quality Management

conferred on

#### LYCEUM OF THE PHILIPPINES UNIVERSITY Manila



Photo (L-R): DAP Pres. Antonio D. Kalaw, DTI Sec. Gregory L. Domingo, Pres. Benigno S. Aquino III, LPU Pres. Roberto P. Laurei, LPU VP for Finance Sarah L. Lopez and LPU VP for Academic Affairs Conrado E. Inigo, Jr.

#### LPU Manila Quality Assurance Achievements

- · Granted Autonomous Status by Commission on Higher Education (CHED)
- Certified ISO 9001:2008 by Societe Generale de Surveillance
- Awarded Center of Development for Hotel & Restaurant Management (HRM) by Commission on Higher Education (CHED)
- Awarded Center of Development for Business Administration by Commission on Higher Education (CHED)
- Granted IQuAME Category A Teaching University by Commission on Higher Education (CHED)
- Deputized Expanded Tertiary Education Equivalency and Accreditation Program (ETEEAP) by Commission on Higher Education (CHED)
- Granted Level 3 Reaccredited Status for Hotel & Restaurant Management, Business Administration, Liberal Arts and Solence Programs by the Philippine Association of Colleges and Universities on Accreditation (PACUCOA) and certified by Federation of Accrediting Agencies in the Philippines (FAAP)
- First University to be granted Level 3 Reaccreditation Status for HRM Program by Philippine Association of Colleges and Universities on Accreditation (PACUCOA) and certified by Federation of Accrediting Agencies in the Philippines (FAAP)
- All undergraduate programs are accredited by Philippine Association of Colleges and Universities on Accreditation (PACUCOA) and certified by Federation of Accrediting Agencies in the Philippines (FAAP)
- First University in the Philippines to be granted Full International Accreditation for Hotel and Restaurant Management and Tourism (Undergraduate and Graduate Programs) by International Centre of Excellence for Tourism and Hospitality Education (THE-ICE)
- Philippines' First Educational Institution certified Investors in People (Bronze Award)

LPU Batangas: Recipient of Philippine Quality Award 2012

#### Taking the Lead





of Excellence in Tourism and Hospitality Education (THE-ICE)

lited to meet THE-ICE Standards of Excellence



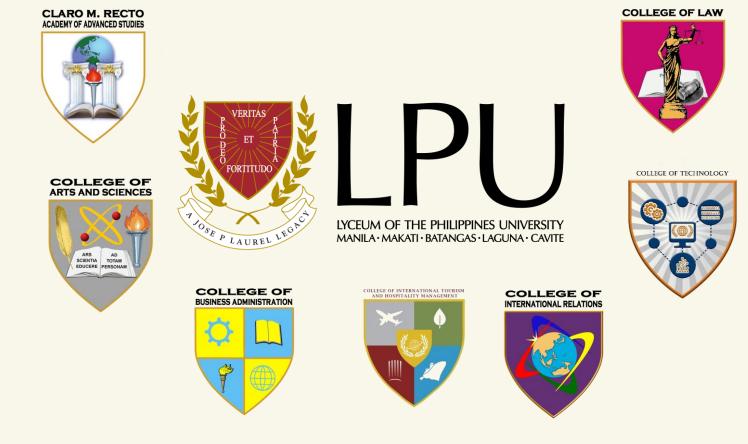












Lyceum of the Philippines University

## Academic Achievements

63





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to meet THE-ICE Standards of Excellence











### Manila Programs



- 8 Academic Units
- Programs
  - Senior High School
  - 13 Undergraduate programs (1 NA)
  - 8 Masters programs (2 NA)
  - 4 Doctoral programs





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	College	<b>CENTERS OF EXCELLENCE</b>
HIGHER	CBA	Customs Administration
1994 Processing in the second		Business Administration
	CITHM	International Hospitality Management
		International Travel & Tourism
		Management



## Level 4 Institutional Accreditation

















	College	Deputized ETEEAP provider
COLLEGE OF ARTS AND SCIENCES	CAS	Foreign Service, Journalism, Legal Studies, Mass Communication
	CBA	Business Administration
COLLEGE OF COMPUTER STUDIES	СОТ	Information Technology, Computer Engineering
	CITHM	International Hospitality Management, International Travel & Tourism Management
allest FOR	Kunia - Makari - Cavita	International Centre of Excellence in function (THE-ICE) Accedende to meet NE-ICE Stondards of Excelence





## Program Accreditation Achievement

Level	Undergraduate Program	
Level 4	Science, Liberal Arts, Business Administration, Hospitality Management	
Level 3 1 <sup>st</sup> RA	Information Technology, Computer Science, Computer Engineering, Nursing, Tourism Management	
Level 3	Accountancy, Customs Administration	

### % of HEIs with Accredited Programs = **29.99%** (based on CHED data as of July 2019)

















Microsoft Schools are focused on leading and learning

- how to transform education and integrate technology into their classrooms
- explore Microsoft solutions, programs or devices

### LPU is one of five (5) schools in the Philippines





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First in the Philippines



Excellence is our way of life!

### International Accreditation conferred on LYCEUM OF THE PHILIPPINES UNIVERSITY

#### Manila • Batangas • Laguna • Cavite

for excellence in Tourism and Hospitality Education

#### LPU Excellence

Incrumof the Philippines University is pleased to announce that its College of International Timeson & Hospitality Management met the stringent assessment criteria of THE-ICE Standards of Excellence and is now a proval Accredited Mondur of the International Centre of Excellence in Tourism and Hospitality Education (THE-KCE).

The application was assessed and site-andred by two highly qualified artitors of THE-ICE Assessment Panel, namely Prof. David Harmon and Dr. Andy Nazarechuk. LPU was arknowledged and commended most notably for the conducive learning environment, excellent culinary and traching facilities, excellent leadership, efficient systems and administrative procedures, and quality internilogo and placements. THE-ICE auditors also seconised LPUs strengths, namely the campusas' dynamism and the desire to continually progress and excel, studest enthmann and staff-student relations, leadership and transverk, the quality values displayed and the exemplary organizational culture

Internationally recognized, THE-ICE (news/the-ice.org) is an independent not-for-profit accreditation organization, focusing on the recognitions, development and the promotion of excellence in tourism, hospitality, event and culmary arts education, training and research programmes. Its membership includes some 35 world-leading universities, private hoteh and vocational colleges from 16 countries, including but not limited to:

- · Australian School of Management
- · Blue Mountains International Hotel Management School
- · Emirates Academy of Hospitality Management
- · Griffith University
- · The Hotel School Sydner
- · The University of Queenland

- L to FL LPU Declarges & Lagues President Parker P Laurel, LPU Minish & Cauto President Reports P Load 2011/2014 doctores To Torch Reports & and Field Torch Reports Una President for Reports Report P 1
- · William Blue College of Hospitality Management
- IMC University of Applied Sciences, Krems
- MCI Management Center, Innsbruck
- · The University of the South Pacific
- · Dasit Thani College
- · Free University of Bosen, Bolaano
- Stenden University of Applied Sciences
- Republic Palytechnic
- · Taylor's University
- · University of Applied Sciences, HTW Chur-



For more information, visit www.lpu.edu.ph

#### ACCREDITED MEMBER

THE BAYLEAF

.........

The Bayleaf Inframous, LPU's teaching & research hotel, was

availed Gold Circle by Agoda; and Traveler's Choice Banked.

LPU Achievements

Certified (SO 9061-2008)

Management he CHED

· Granted Automoreous Status by CHED

Management and Tourism Programs

PHILIPPINE QUALITY AWARD 2012

· Awarded Center of Excellence in Hotel and Restaurant

· Awarded Center of Development in Titarian by CHED

· 1st university granted Lavel 3 Reaccreditation Status by PACUCOA and certified by FAAP for Hotel & Restaurant

· Availed Investors-in-People Certification and recipient of the

Granted IQuAME Category A Teaching University by CHED

· Deputized Expanded Tertiary Education Equivalency and Accreditation Program (ETEEAP) by CHED

> International Centre of Excellence in **Tourism and Hospitality** Education (THE-ICE)

Accessible to meet THE-CE Brookads of Excellence













# Journey of COVID 19, ECQ/MECQ and LPU





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# NO PUBLIC TRANSPORT IN LUZON AMID ENHANCED COMMUNITY QUARANTINE

MARCH 17, 2020 TO APRIL 13, 2020

- Train systems, buses, jeeps and other forms of mass transportation will not be allowed to operate in Luzon.
- Residents of Luzon may only be allowed to walk or use their private vehicles when buying basic necessities in public markets, groceries and convenience stores.
- The general rule is to stay at home. If you need to go out to buy basic goods, only 1 person is allowed.
- Operations of Transport Network Vehicle Services (TNVS), such as Grab, Angkas, and Joyride, are suspended.
- Local government units can provide transportation for those who are required to report to work, uch as healthcare workers and those in the 🖡 O industry.
- BPO companies temporary acc to their emplo

also required to provide nodation arrangements by March 18, 2020.

SOURCE: MALACAÑANG PRESS CONFEREN

# Mar 16

ILIPPINE TAR





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1240 × 827

KEY POINTS: ECQ Extension Assistance ....

Images may be subject to copyright. Learn

D

1 day ago

il April 30, Mass Testing,

# April 9

PHILIPPINE

one





LYCE

MANI

## **AREA CLASSIFICATION** AND INTERVENTIONS

# CRITICAL ZONE (CRZ)

 NO MOVEMENT REGARDLESS OF AGE & HEALTH STATUS

 MINIMAL ECONOMIC ACTIVITY EXCEPT FOR UTILITY SERVICES (I.E., FOOD, POWER, WATER ETC) AND CRITICAL ECONOMIC SECTOR

 NO TRANSPORTATION ACTIVITY EXCEPT FOR UTILITY SERVICES

SUSPENSION OF PHYSICAL CLASSES

## MODIFIED ECO

#### CONTAINMENT ZONE (CZ)

 LINITED MOVEMENT WITHIN ZONE FOR OBTAINING ESSENTIAL SERVICES & WORK

 OPERATION OF SELECTED MANUFACTURING AND PROCESSING PLANTS UP TO MAXIMUM OF 50% WORKFORCE

> LIMITED TRANSPORTATION SERVICES FOR ESSENTIAL GOODS & SERVICES

SUSPENSION OF PHYSICAL CLASSES

MODIFIED GCO

OUTSIDE BUFFER ZONE (OBZ)

PERMISSIVE SOCIO-ECONOMIC ACTIVITIES

WITH MINIMUM PUBLIC HEALTH STANDARDS



May 12

BUFFER ZONE (BZ)

 LIMITED MOVEMENT TO SERVICES & WORK WITHIN BZ AND 002

**-OPERATION OF GOVERNMENT OFFICES & INDUST** UP TO MAXIMUH OF 75% WORKFORCE

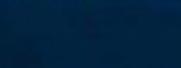
 LIMITED TRANSPORTING SERVICES TO SUPPORT G/ AND PRIVATE OPERATIONS

> FLEXIBLE LEARNING ARRANGEMENT AT LIMITED CAPACITIES TO CATER

🗿 🔰 🛉 @inquirerdotn







STA TED FOR EXCELLENCE

2016







A "modified" lockdown will stay from May 16 until May 31 in Metro Manila, neighboring Laguna province, and Cebu City in the Visayas, .....



CAL CLASSES

















to meet THE-ICE Standards of Excellenc















# Societal Responsibilities















### 1. Leadership (120 pts)

- 1.1 Senior Leadership (70 pts)
- 1.2 Governance and Societal Responsibilities (50 pts)
  - a. Governance System
  - b. Legal and Ethical Behavior
  - c. Societal Responsibilities















#### **1.2** Governance and Societal Responsibilities

- c. Societal Responsibilities
  - (1) Societal Well-Being HOW do you consider societal well-being and benefit as part of your strategy and daily operations? HOW do you contribute to societal well-being through your environmental, social, and economic systems?
  - (2) Community Support HOW do you actively support and strengthen your KEY communities? What are your KEY communities? HOW do you identify them and determine areas for organizational involvement, including areas that leverage your CORE COMPETENCIES? HOW do your SENIOR LEADERS, in concert with your WORKFORCE, contribute to improving these communities?

1.2c. Areas of societal contributions might include your efforts to improve the environment (e.g., collaboration to conserve the environment or natural resources); strengthen local community services, education, health, and emergency preparedness; and improve the practices of trade, business, or professional associations.

1.2c. Some charitable organizations may contribute to society and support their key communities totally through mission-related activities. In such cases, it is appropriate to respond with any "extra efforts" through which you support these communities.

















#### Evaluation

Process	Examples
Approach	Organization, Strategic Plans, Operations Plans, Activities and Tasks, Lead unit in LPU is Center for Outreach and Service Learning (COSeL) and Quality Circles (QCs)
Deployment	Ingrained in all units and members, regular monitoring of output
Learning	Continuous improvement cycle (PDCA), innovation, new skills and knowledge i.e. work in progress
Integration	Support LPUs VMO









# LPUs Action/Reaction





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not THE-ICE Standards of Exc









### Implications on LPU community

- Private, non-sectarian educational institution offering SHS and Higher Education Programs
- GCQ
  - Less than 21 years old (students)
  - 60 or more (faculty, NTP, Admin)
- Identification of Non-essential and essential units, WFH and 3 day workweek
- No F2F class instruction
- Work suspended from March 14
- Work from Home, Remote Learning Activities













Areas	Activities
environment	<ul> <li>ISO EMS</li> <li>Use of refillable containers placed in strategic locations within the campus</li> </ul>
strengthen local community services	<ul> <li>Support for Barangays near LPU campus</li> </ul>

























Dear Chairman Gonzales

We commiserate with the plight of our constituents in Barangay 658, much as we do with the employees of the Lyceum of the Philippines University (UPU) and the rest our citizens affected by this catastrophic pandemic COULS .9. Please achievables outport in your effort to mitigate the need of our lab barangays.

4-13-20

3 sacks of rice 3 boxes of Mega Sardines 4 boxes of Pancit Canton

Thank you.

Sincerely.

Atty. Roberto P. Laurel esident

Br. Albert Hasina Com

> ila TeL +(632) 527-8251 to 56 Fax +(632) 527-1761 www.lpu.edu.ph 0 7





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Areas	Activities
strengthen local community services	<ul> <li>Internal stakeholders         <ul> <li>Students</li> <li>Local</li> <li>checked on their status;</li> <li>athletes were assisted in going home to province.</li> <li>Athletes who were not able to go were provided board and lodging in dormitories.</li> <li>Thanksgiving mass for COL Bar Passers</li> <li>Refund for "unused portion of miscellaneous fees"</li> </ul> </li> <li>International –         <ul> <li>conducted a survey to check status</li> <li>Assisted them re: visa and other requirements</li> <li>Coordinated food c/o barangay</li> </ul> </li> </ul>
NALITY AL	NHIGHD ACT





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# Marcelino Twins set aside their one month salary to share blessings in Olongapo City









International Centre of Excellence in Tourism and Hospitality Education (THE-ICE)

intality E) of Excellence



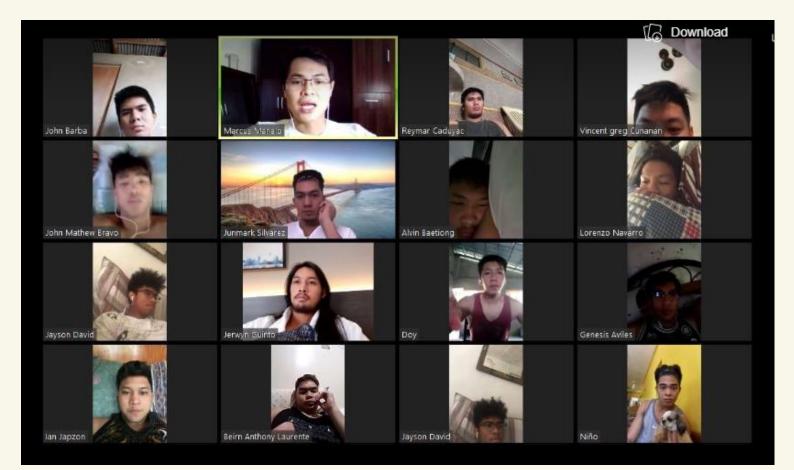








# personal philosophy and meditation exercise with the coaches.









o meet THE-ICE Standards of Exc









#### Workchat, Workplace Monitoring (FB equivalent, formed groups)

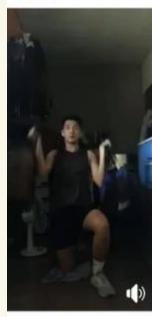


LPU-MENS VOLLEYB... Q ···

#### 1 10 A

Jeric Keiyan H. Porto Y Founding Member · Yesterday at 12:03 AM ·

4-28-20



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himps"	
AA S1	4
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10 mpa	100
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10 mpm	1:90
Sout	
30 mps	1.90
10-mpa	1:00
10 wpa	1.90
10 мря	100
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30 mps*	1:00
10 mpm*	1.90
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10 mpe	0.01
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10 rege*	1.00

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4 - 28 - 20

#### Rico Andrei Maala Alfaro

Y Founding Member - Tuesday at 1:53 PM - 🥥



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Leg Crade	
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3 mps*	
Drop Lunge - Alternatio	g Sides
6 mps'	
AA S1	
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10 mpa	1.00
10 mps	1.90
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10 mps	1,00
10 mgs	1:00
10 Meps	1:00
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Gut to Overhead Press Hull I	inethy Hermity Durkle
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10 reps"	1.00
10 mgm*	1.00
10 mga*	1.00
AA 52	
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10 mpm	1,00
10 mpm	100
10 mps	1.00
Reverse Lunge - Dumb	cel
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10 mpm <sup>*</sup>	1,00

...

sining Schedule [3+ a week) very tuesday, wednesday, saturday THE TCHING / WHAT'S UP ach stratch eroverse) brackuise and reverse) louider stretch iceo stretch culder flesibility reach m circles micircles (wide) orso rotation (clockwise and reverse) quet stretch lending knoe to chest reach anding Hnize reach (sklas) und stratch oca leo sinting toe stretch inkla votation **Umping Jacks** UDAROUT ROUTINE (5 sets) ushiup mpings ceo de







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o meet THE-ICE Standards of Excellence











#### Foreign Students and Monitoring Update



#### LPU FOREIGN STUDENTS

\_PU

LPU cares for our foreign students. We wish to know your current situation during the Enhanced Community

Quarantine. If you need assistance, we will coordinate with an LPU contact to help you. You can reach Ms. Jobelle at this mobile num to this email address internationalaffairs@lpu.edu.ph

\* Required

1. NAME \*

Enter vour anewer







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ted to meet THE-ICE Standards of Excellence











#### **COL Bar Passers**











d to meet THE-ICE Standards of Excellenc









Areas	Activities
strengthen local community services	<ul> <li>Non- teaching personnel</li> <li>Agency staff – received salaries as follows         <ul> <li>100% of salary for March;</li> <li>80% of salary for April;</li> <li>50% of salary for May + FA of 2,200 per employee</li> </ul> </li> <li>Probationary – no renewal</li> <li>Voluntary donation from everyone         <ul> <li>Tulong Lycean for LP agency-hired employees - to help the agency staff and was able to raise 348+K /158 agency</li> <li>Employee who had a medical condition that needed an operation to remove a cyst compressing the spine, raised 328+ K</li> </ul> </li> </ul>





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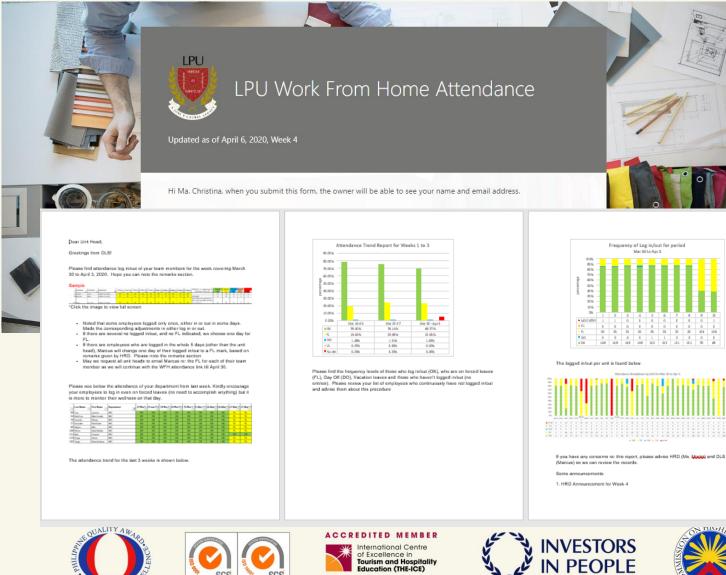
### 1.2c (1) Societal Well-being

Areas	Activities
strengthen local community services	<ul> <li>Non- teaching personnel <ul> <li>Regular employees</li> <li>Work from Home</li> <li>March – full pay</li> <li>April &amp; May – 3 days on duty, 2 days forced leave</li> <li>June – used VL/SL</li> <li>July – prorated 13<sup>th</sup> month; for those essential/WFH – 3 days on duty</li> </ul> </li> <li>Attendance link, with weekly work accomplishment reports</li> <li>W&amp;L Development Programs <ul> <li>Physical, mental, and emotional program</li> </ul> </li> </ul>
DUEST FOR Manil	Construction of the solution of the solut





#### WFH Attendance Link



- · In observance of Holy Week, there will be no log in/log out on Wednesday, April 8 to 10 Log in/ Log out will resume next Monday, April 13.

- <u>URD\_Recent</u> Submission
   WPH appointent. Please request your unit members to process this so and for you to sign the approach to the set of the employee to submit to HRD. A link will be sent where employees can upload their completed agreements.
- white were were disputytees care applied that complete agrications. WHY Engagement activities that Veroylacal Engl. Plasse encourage your team members to respond to these activities. It has several terms Engloyee Engagement Survey <u>itEnvities terms</u> Engloyee Engagement Survey <u>itEnvities terms</u> Work term Homeliteres Questinine Bings

  - Guess the Movie
     Win in All Areas <u>of Year</u> Life
     Share Your Thoughts. What Does COVID teach you?

Thank you!

QUALITY





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Accredited to meet THE-ICE Standards of Excellence





### Workplan Monitoring

А	В	С	D	E F G H
Unit	Department of Linkages and Standards			Ma. Christina G. Aquino is with John Marcus Olegario and 3
Name	Noemie Cinco			others.
Type of Appt	Fixed Term			April 6 at 12:34 PM · 🛔 👻
Schedule	Monday - Thursday			
				Start of 4th week of ECQ, 16th day of Work from Home, nice to see LPU DLS
		Mon	Tue	IAO team virtuallyall safe and good! 🎧 📱 🙎 🎩and following ECQ
	Activity	Mar-16	Mar-17	M guidelines! 🌕 🧐
1	Daily Activities			
	respond to attendance link	Completed	Completed	d Comp
	respond to all emails	Completed	Completed	d Comp
	visit LPU FB page for new announcements	Completed	Completed	
	respond and update DLS IAO group I I LPU DL S& IA	0	1. 11	
	acknowledge receipt and reading of Active now		. 10 H.	
	respond email on University Policy N			
	Respond to TIBFI inquiries, emails ar Noemie			
	Sent Telecommuting/WFH Agreement     Modified Data Privacy in some of the D     updates of DPO     registered all organizations in the onlin     indicate the seminars in LPU and webin		*	
▶ Pan	Seen by Jobe		0	<section-header><ul> <li>A CANCENCE</li> <li>A CANCENCE</li></ul></section-header>





#### W&LD Development programs –

#### LPU FB Workplace







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#### Wellness for all





#### REQUEST ONLINE CONSULTATION

With the extension of Enhanced Community Quarantine (ECQ), LPU is aware that some would need non-urgent medical attention.

#### OBJECTIVES:

 To provide free online consultation services to all LPU stakeholders: students, academic and non-academic personnel.



 To avoid trips to hospital for nonemergency cases, and to help decongest consultations at the emergency room.

#### SCHEDULE OF CONSULTATION:

Monday to Friday 9:00 A.M. - 12:00 N.N. 1:00 P.M. - 5:00 P.M.

Please use the link below:

http://bit.ly/HSDOnlineConsultation







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Areas	Activities
education	<ul> <li>Flexible Learning Modality</li> <li>Developing LMS course modules using Blackboard Collaborate</li> <li>Frequent, regular communication <ul> <li>Online meetings -Blackboard</li> <li>Collaborate, Zoom, Microsoft Teams, FB, etc</li> <li>SMS</li> <li>Management, faculty</li> </ul> </li> <li>Professional development thru webinar, internal and/or external</li> </ul>

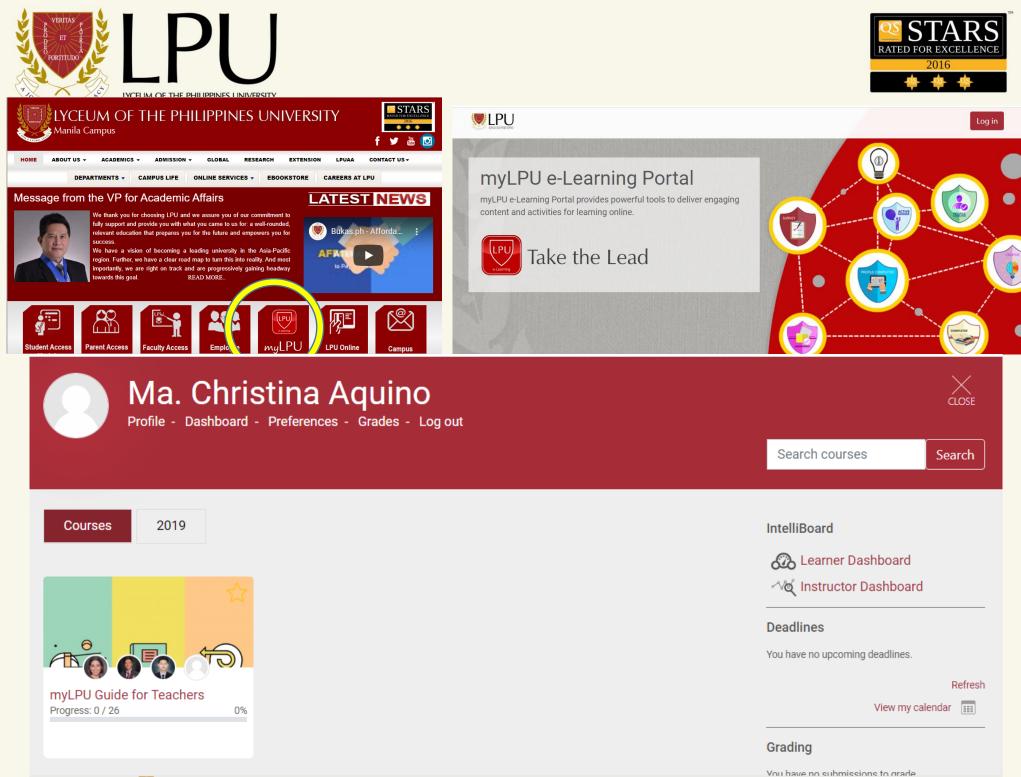
















Areas	Activities
health	Campus entry protocols
	Temperature scan
	<ul> <li>Alcohol dispensers</li> </ul>
	Face mask
	<ul> <li>Frequent sanitation of often touched surfaces i.e.</li> </ul>
	staircase bar, tables, counters, etc
	Health Assessment Survey
	<ul> <li>Accomplish and submit 3 days before going to the</li> </ul>
	campus
	Work and Learning Development
	<ul> <li>Physical, Mental, Emotional</li> </ul>
	Temporary Dorms
	<ul> <li>essential staff within the school</li> </ul>
	<ul> <li>Athletes that couldn't travel yet, moved out of dorms</li> </ul>
	and into school campus temporary dorms





Areas	Activities
emergency preparedness	ISO QMS • Review the risks
improve the practices of professional associations.	Webinars <ul> <li>Speakers</li> <li>Participants</li> </ul>















### 1.2.c (2) Community Support

Areas	activities
Adopted community	<ul> <li>communicating COVID -19 advisory (e.g. status of their localities, prevention of the spread of the virus, etc.) through phone calls/ text messages, messenger (March up to now)</li> <li>Coordinated the rice donation of Assisi Development Foundation, Inc. (ADFI) to 906 IP families in four provinces (May 16)         <ul> <li>Dingalan, Aurora: Dumagat 245 families</li> <li>General Nakar, Quezon: 242 Dumagat families</li> <li>Nagtipunan and Maddela, Quirino Province: 200 Agta families</li> <li>Maguisguis, Botolan, Zambales: 217 Ayta families</li> </ul> </li> <li>Zero Extreme Program for Indigenous persons (ZEP) that will ran until 2030</li> </ul>





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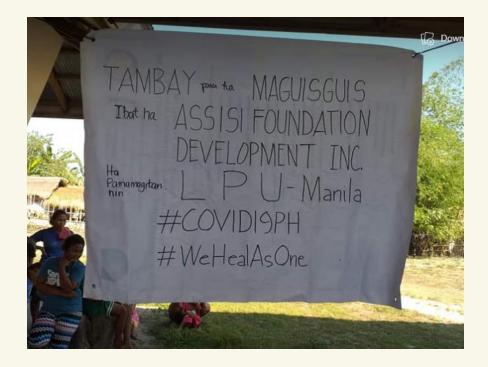








### LPU and Assisi Foundation













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### 1.2.c (2) Community Support

<ul> <li>Adopted community</li> <li>Coordinated Agta Aid (Switzerland) relief donation to 42 Agta families in Diago and Dipagiden, Palanan, Isabela (June 7)</li> <li>Coordinated LPU-FLA (Foreign Languages Association) rice donation to 38 Ayta families in Patal Anawo and Kayanga. Maguisguis, Zambales (July 8)</li> </ul>	Areas	activities
<ul> <li>Facilitated and turned –over to 157 LPU agency-hired employees PHP348,516.00 proceeds from Tulong Lycean fundraising drive (April 27)</li> </ul>	Adopted community	<ul> <li>Agta families in Diago and Dipagiden, Palanan, Isabela (June 7)</li> <li>Coordinated LPU-FLA (Foreign Languages Association) rice donation to 38 Ayta families in Patal Anawo and Kayanga. Maguisguis, Zambales (July 8)</li> <li>Facilitated and turned –over to 157 LPU agency-hired employees PHP348,516.00 proceeds from Tulong Lycean</li> </ul>



























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#### Results

### 7.4 Leadership and Governance Results: What are your senior leadership and governance results? (80 pts.)

Provide data and information to answer the following questions:

- a. Leadership, GOVERNANCE, and Societal Responsibility RESULTS
  - (5) Society What are your RESULTS for societal responsibilities and support of your KEY communities? What are your RESULTS for KEY MEASURES or INDICATORS of your fulfillment of your societal responsibilities and support of your KEY communities?















#### Evaluation

Results	Examples
Levels	Extent of Activities being done
Trends	More or less activities /people involved than last year
Comparison	Activities that other similar organizations are doing
Integration	Future performance

Document, document, document





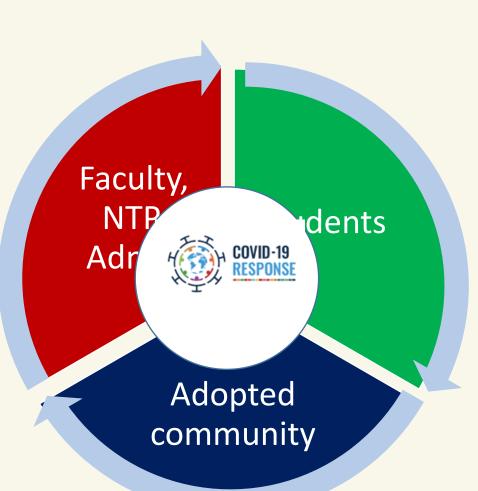












# Best/Better/Work in Progress Practices

July 16, 2020





International Centre of Excellence in Tourism and Hospitality Education (THE-ICE)









## Call to Action

#### COVID 19 Response Best/Better/Good or Work in Progress Practices

# **BE HOSPITABLE**





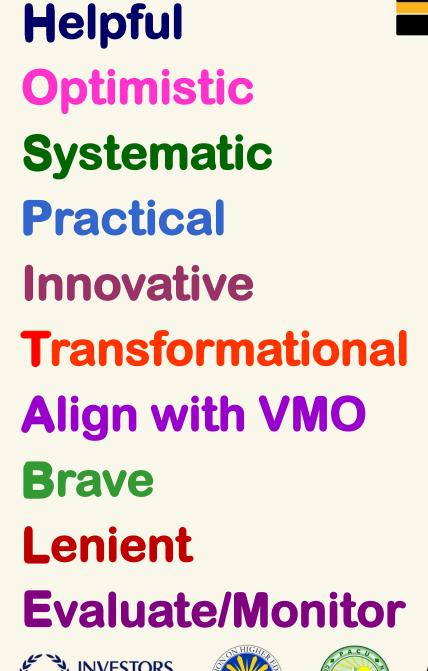
















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## at your service....

## Tina Aquino

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<u>mcg\_aquino@yahoo.com</u>

Lyceum of the Philippines University, Manila

TIBFI, Chairperson, <u>http://www.tourismindustryboard.org</u> THE-ICE, Board Secretary, Director, <u>http://www.the-ice.org</u> HRAP, Associate Board member, <u>http://www.hrap.org.ph</u> APacCHRIE, Past President, <u>http://www.apacchrie.org</u> COHREP, Immediate Past President, <u>http://www.cohrep.net</u>





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